



## Contact Information

***Your dedicated team is here to assist you!***

Please use the reference guide below to find the best contact for your question or need.

| Role, Department or Company                 | Name                                                                                                               | How to reach them                                                                                                                                                                                      | How they can assist you                                                                                |
|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| The Venue                                   | Esplanade by the Islands                                                                                           | E: <a href="mailto:MembercareBTI@teamesplanade.com">MembercareBTI@teamesplanade.com</a><br><a href="https://www.esplanadebytheislandslifestyle.com">https://www.esplanadebytheislandslifestyle.com</a> | Esplanade By the Islands Main Office                                                                   |
| Lifestyle Manager                           | Kyla Burkitt                                                                                                       | P: 740-222-4998<br>E: <a href="mailto:KylaBurkitt@TeamEsplanade.com">KylaBurkitt@TeamEsplanade.com</a>                                                                                                 | Events, Website, Gate access                                                                           |
| General Manager                             | Brent D'Amelio                                                                                                     | P:<br>E: <a href="mailto:brent.d'amelio@teamesplanade.com">brent.d'amelio@teamesplanade.com</a>                                                                                                        | Community Operations                                                                                   |
| Community Association Manager               | TBD                                                                                                                | P:<br>E:                                                                                                                                                                                               | HOA Management, ARC applications, resales, Lease applications, General property questions and concerns |
| Landscape Portal                            | Sunny Grove - <a href="http://sunnygrovemaintenance.com/?assoc=047000">sunnygrovemaintenance.com/?assoc=047000</a> | P: 239-992-1818<br>E: <a href="mailto:Admin@SunnyGrove.com">Admin@SunnyGrove.com</a>                                                                                                                   | Landscape, Irrigation, Pest Control                                                                    |
| Troon Customer Service                      | Customer Service                                                                                                   | P: 800-720-0028<br>E: <a href="mailto:MemberService@TeamEsplanade.com">MemberService@TeamEsplanade.com</a>                                                                                             | Accounting, After Hours emergencies                                                                    |
| Esplanade Resort Experiences                | Customer Service                                                                                                   | P: 877-840-1088<br>E: <a href="mailto:info@EsplanadeResortExperiences.com">info@EsplanadeResortExperiences.com</a>                                                                                     | Esplanade Resort Information                                                                           |
| Taylor Morrison Warranty & Customer Service | Warranty Division                                                                                                  | P: 239-312-7093<br>E: <a href="mailto:Napleswarranty@taylormorrison.com">Napleswarranty@taylormorrison.com</a>                                                                                         | Warranty issues relating to your home                                                                  |
| Location                                    | Hours of Operation                                                                                                 | Season                                                                                                                                                                                                 | Season or Holiday Hours                                                                                |
| Sales Gallery                               | Monday-Friday                                                                                                      | 10 a.m.–5 p.m.                                                                                                                                                                                         | Saturday 10 a.m.-5 p.m.<br>Sunday 12 p.m.-5 p.m.                                                       |