Contact Information

Your dedicated team is here to assist you!
Please use the reference guide below to find the best contact for your question or need.

Role, Department or Company	Name	How to reach them	How they can assist you
The Venue	Esplanade by the Islands	E: MembercareBTI@teamesplanade.com https://www.esplanadebytheislandslifestyle.com	Esplanade By the Islands Main Office
Lifestyle Manager	Kyla Burkitt	P: 740-222-4998 E:KylaBurkitt@TeamEsplanade.com	Events, Website, Gate access
General Manager	Brent D'Amelio	P: E: brent.d'amelio@teamesplanade.com	Community Operations
Community Association Manager	Carmen Morales	P: E: carmen.morales@TeamEsplanade.com	HOA Management, ARC applications, resales, Lease applications, General property questions and concerns
Landscape Portal	Sunny Grove - sunnygrovemaintenance.com/?assoc=047000	P: 239-992-1818 E: Admin@SunnyGrove.com	Landscape, Irrigation, Pest Control
Troon Customer Service	Customer Service	P: 800-720-0028 E: MemberService@TeamEsplanade.com	Accounting, After Hours emergencies
Esplanade Resort Experiences	Customer Service	P: 877-840-1088 E: info@EsplanadeResortExperiences.com	Esplanade Resort Information
Taylor Morrison Warranty & Customer Service	Warranty Division	P: 239-312-7093 E: Napleswarranty@taylormorrison.com	Warranty issues relating to your home

Location	Hours of Operation	Season	Season or Holiday Hours
Sales Gallery	Monday-Friday	10 a.m.–5 p.m.	Saturday 10 a.m.-5 p.m. Sunday 12 p.m.-5 p.m.

ESPLANADE.